

Privacy Policy

Last updated: December 22, 2025

Mobisol Limited (“Company”, “we”, “us”, or “our”) respects your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, and protect your personal data when you visit our website <https://www.mobisol.ltd> (the “Website”) or interact with us through it.

1. Who We Are

Mobisol Limited
Omonias Avenue 13, Office 5, Limassol 3052, Cyprus
Email: info@mobisol.ltd

We are the controller of your personal data collected through this Website, unless otherwise stated.

2. Information We Collect

We may collect and process the following categories of personal data:

- **Information you provide voluntarily**, such as when you contact us by email or through a contact form (e.g., your name, email address, and message).
- **Automatically collected information**, limited to technical data that is essential for the operation and security of the Website (such as IP address, browser type, and date/time of access). This data is not used for tracking or profiling.

We do not intentionally collect sensitive personal data (such as data about health, ethnicity, or political opinions).

3. How We Use Your Information

We process personal data for the following purposes:

- To respond to your inquiries, requests, or messages sent via contact forms or email;
- To provide information about our products and services;
- To improve the Website’s functionality and user experience;
- To protect the Website against security threats and fraudulent activity;
- To comply with legal obligations or exercise our legal rights.

4. Legal Basis for Processing

If you are in the European Economic Area (EEA), we rely on the following legal bases for processing:

- **Consent:** when you voluntarily provide your data or accept non-essential cookies (if any);
- **Legitimate interest:** to maintain and improve our Website, communicate with potential clients, and prevent fraud and misuse;
- **Legal obligation:** when processing is required to comply with applicable laws.

5. How We Share Information

We may share your data only with:

- **Service providers** assisting us in operating the Website or delivering our services (e.g., hosting providers, analytics providers, email systems);
- **Professional advisors** (lawyers, accountants, auditors) where necessary;
- **Authorities**, where required by law or in response to lawful requests.

We do not sell, rent, or trade your personal data to third parties.

6. International Data Transfers

If we transfer your personal data outside the EEA, we will ensure that appropriate safeguards are in place, such as standard contractual clauses approved by the European Commission or equivalent mechanisms ensuring an adequate level of protection.

7. Data Retention

We keep your personal data only as long as necessary for the purposes described in this Policy or as required by law. When we no longer need your personal information, we will securely delete or anonymize it.

8. Your Rights

Depending on your jurisdiction, you may have the right to:

- Access the personal data we hold about you;
- Request correction or deletion of your personal data;
- Object to or restrict processing;
- Withdraw consent (where processing is based on consent);
- Lodge a complaint with a supervisory authority.

If you wish to exercise these rights, please contact us at info@mobisol.ltd.

9. Cookies and Tracking Technologies

Our Website uses **only strictly necessary cookies**. These cookies are essential for the Website to function properly (for example, to enable security features or remember your cookie preferences). Because necessary cookies are essential to the Website's operation, they cannot be disabled through the cookie banner or your browser settings without affecting site performance.

10. Data Security

We take appropriate technical and organizational measures to protect your personal data against loss, misuse, or unauthorized access. However, no internet transmission is completely secure, and we cannot guarantee absolute security.

11. Children's Privacy

Our Website is not directed to children under 16. We do not knowingly collect personal data from children. If we become aware that we have inadvertently collected such data, we will delete it promptly.

12. Changes to This Policy

We may update this Privacy Policy from time to time by posting a new version on our Website. The "Last updated" date above will indicate when the most recent changes were made.

13. Contact Us

If you have any questions about this Privacy Policy or our data practices, please contact us at:
Mobisol Limited
Omonoias Avenue 13, Office 5, Limassol 3052, Cyprus
Email: info@mobisol.ltd